

April 9th 2026

Dear Customer,

We are writing to share an update regarding current conditions affecting global transportation and operating costs. Ongoing conflict in the Middle East has increased volatility across key logistics corridors, resulting in higher costs for raw materials, energy, freight, insurance, and related services in certain markets and regions.

To continue meeting your delivery requirements and maintain service reliability, we will be implementing freight surcharges, taking effect immediately. These surcharges will be lifted as conditions stabilize.

Sweden	80 SEK/pallet
Norway	90 NOK/pallet
Denmark	55 DKK/pallet
Finland	7,30 EUR/pallet

We understand the impact additional charges can have on your business. Our teams are actively working with partners, optimizing supply chains, and reviewing internal costs to limit the effect on our customers as much as possible.

Our ability to supply products is not impacted at this time. However, given the dynamic nature of the situation, this could become more challenging. If there are any changes that could affect lead times or product availability, we will keep you informed as early as possible.

We value your partnership and appreciate your understanding as we navigate these disruptions. Please know that we are doing everything we can to minimize the impact to your business while continuing to provide the quality and service you expect from us.

Kind regards,

Tuomas Tynnilä

Sales Director Nordic and Baltic countries